

Route du Pont de Montvert
48400 FLORAC

Rules of Procedure

Camper friends,
Welcome to Camping Le Pont du Tarn,

Before entering the campsite and in order to avoid any inconvenience, take a few minutes to read the campsite rules very carefully. Apply them, make sure they are applied, so that your holiday and those of your neighbours are the best possible. The person who has read these rules is supposed to have passed them on to all those who accompany him/her (children, parents, friends or others).

The campsite management thanks you in advance,

Preamble: The municipal campsite Le Pont du Tarn is classified by prefectural decree of 30 May 2017 as a 3* campsite with a capacity of 183 camping pitches, including 39 rentals.

Opening period: mid-April to early October (opening may be earlier depending on the date of the Easter holidays).

1 - Admission requirements :

In order to be allowed to enter and settle on a campsite, you must have been authorised by the person in charge of the reception desk or by the manager. You will be given a wristband on arrival. In order to guarantee the safety of the campsite, please wear it visibly throughout your stay. Access to the campsite is expressly forbidden to two-axle vehicles.

2 - Police formalities :

Anyone staying at least one night in the camp must first present their identity documents to the reception desk and complete the formalities required by the police.

Minors who are not accompanied by their legal guardian are not allowed to stay at the campsite.

3 - Reception desk :

Opening times vary according to the time of year and are displayed on the reception door.

It contains information about the camp's services, food and drink, sports facilities, tourist attractions in the area and various addresses that may be useful. Incoming mail will be available there as well as telephone messages, as personal communications cannot be received there. For outgoing mail, a letterbox is located on the left side.

A European plug can be lent to you (subject to availability), for a deposit of €25.

4 - Royalties :

Fees are paid at the reception desk. The amount is displayed at the entrance to the campsite and at the reception desk. They are due according to the number of nights spent on the site. The camping day is counted from noon to noon. Any day started is due.

Camp users are asked to pay their fees the day before they leave.

5 - Installation, maintenance and appearance of facilities :

The tent or caravan and all equipment must be set up on the pitch indicated by the manager.

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the camp.

It is forbidden to throw polluted water on the ground or into the gutters.

Caravanners must empty their waste water into the facilities provided for this purpose.

For reasons of hygiene, there are no waste bins for bags. The household waste containers are located at the entrance of the campsite, take your household waste there after ***having sorted it: green for glass, yellow for plastics, tins and all plastic and cardboard packaging, brown for household waste.***

The sanitary facilities are cleaned with care. Residents and visitors are asked to respect the work of the cleaning staff. Squeegees are available to everyone to keep the facilities clean. Any anomaly can be reported to the management. Children are only allowed to use the sanitary facilities when accompanied by an adult. It is strictly forbidden to play in the sanitary facilities.

Washing is strictly forbidden outside the bins provided for this purpose. Laundry must be hung in the communal drying room. However, it will be tolerated until 10 a.m., close to the shelters, on the condition that it is discreet and does not disturb the neighbours. It should never be done from the trees.

Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to make plantations.

It is also not permitted to mark out the location of an installation by fixed personal means, nor to dig up the ground.

Any damage to vegetation, fences, soil or camp facilities will be charged to the perpetrator.

The pitch must be maintained and returned in the same condition as the camper found it on arrival.

6 - Noise and silence :

There is silence from 11pm to 7am. During the day, radios and televisions may be used, but at a reasonable volume. Percussion instruments are forbidden inside the campsite and on the banks of the Tarn river alongside the campsite. Door and gate closures should be as unobtrusive as possible.

7 - Visitors :

Visitors must be presented to the reception upon arrival by the person receiving them. Visitors must respect the rules like other campers, their vehicle must remain outside. Visits of more than 2 hours are subject to a fee which is displayed at the campsite entrance and at the reception desk.

The swimming pool is strictly forbidden to visitors.

8 - Access, traffic and parking :

The campsite is closed by security barriers that prevent access. The barriers are automatic and work by reading the number plates of the vehicles. This information should be given to the reception.

Visitors' vehicles are not allowed inside the campsite.

The management cannot be held responsible for any damage to the vehicles of residents who do not respect the operation of the barriers: bringing the vehicle to a complete stop in front of the barrier (stop), waiting for the barrier to come to a complete standstill, formal prohibition on the passage of several vehicles in single file.

The speed limit is 10 km/h inside the campsite, at walking pace around the playground.

Traffic is not allowed between 11pm and 7am. Vehicles that are out in the evening or leaving early in the morning will have to park outside the camp

overnight.

All vehicles must be parked in the owner's space and not in any other space. It must not obstruct traffic or the installation of new residents. A car park is available for residents who wish to park at the end of the campsite.

Washing of vehicles, motorhomes, caravans and motorbikes is strictly forbidden on the campsite.

9 - Animals :

They must be tattooed, vaccinated and kept on a lead. Dogs of category 1^{ère} (attack dogs according to the law n° 99-5 of 06/01/99) are not accepted. They are not allowed in the sanitary facilities or on the playgrounds. Their accidental droppings will be collected by their owners, and dogs must be accompanied outside the campsite to relieve themselves. Under no circumstances may animals be left alone on the pitch or in the vehicles.

Any person whose animal wanders onto the campsite will be expelled immediately.

10 - Security: The establishment is under video surveillance.

a) - Fire

Open fires (wood, charcoal, etc.) and individual barbecues are strictly forbidden. Only the communal barbecues located near the multi-sports ground and on the bowling green may be used.

Gas barbecues are also permitted.

Stoves must be kept in good working order

Fire extinguishers are located in the reception, the laundry room and the toilets. In case of fire, please inform the management immediately.

A first aid kit is available at the reception.

SIREN: in the event of fire, water damage or any other disaster, the siren installed at the reception desk will warn users. If the evacuation of the camp is necessary, it will be carried out according to the attached plan, given to each user on arrival at the camp.

SECURITY REGISTER: it is kept up to date and is always stored in the reception area.

b) - Flight

The management is only responsible for items left at the office and declines all responsibility for any theft inside the campsite. Please take all necessary precautions and report any suspicious persons in the campsite to the manager.

11 - Games.

The management declines all responsibility for any accidents that may occur to the children, who must always be under the supervision of an adult (playground, swimming pool, etc.)

No violent or disruptive games may be played near the facilities.

12 - Head of Camp - Manager

He is responsible for the order and good behaviour of the camp. He has the duty to sanction serious breaches of the rules and, if necessary, to expel the perpetrators. In the event of serious or repeated breaches of the rules and regulations and after formal notice to comply, the manager may terminate the contract. In the event of a criminal offence, the manager may call in the police. A complaints book is available to users. Complaints will only be taken into account if they are dated and signed.

13 - Campsite security

The campsite is guarded at night from 15 June to 25 August. In case of emergency, the camp manager can be reached on the telephone number on the reception door.

14 - Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management and only on the designated pitch.

A fee will be payable for the dead garage.

15 - Animations

They are under the responsibility of the manager. Evening entertainment takes place either in the restaurant or on the terrace of the refreshment bar. They end at midnight.

16 - Swimming pool

All users of the swimming pool are required to comply with the specific rules of the pool (document attached)